

**1 Customer details**

Registered name

.....

**2 Service request for authorised user**

**Authorised user 1**

Name as per NRIC

NRIC/Passport number

.....

Mobile number

Office number

.....

**This service request is for**

New application

▶ *Complete* **A**

Service update

Provide your phone code

.....

▶ *Select one or more*

Service package update ▶ *Complete* **A**

Account update ▶ *Complete* **B**

PIN reissuance

Service termination

OR

**A Choose your service package** ▶ *All accounts will be linked by default for new application*

Service package 1

▶ *Enquiry only*

Service package 2

▶ *Services available are*

- Enquiry
- Own account fund transfer
- Statement request

- Stop cheque request
- Cheque book request
- FPX direct debit (own transfer)
- ▶ *Cash Management Services Terms & Conditions applies*

OR

**B Request for account update**

Add Delete

|                          |                          |           |          |
|--------------------------|--------------------------|-----------|----------|
| <input type="checkbox"/> | <input type="checkbox"/> | Account 1 | Currency |
| .....                    | .....                    | .....     | .....    |
| <input type="checkbox"/> | <input type="checkbox"/> | Account 2 | Currency |
| .....                    | .....                    | .....     | .....    |
| <input type="checkbox"/> | <input type="checkbox"/> | Account 3 | Currency |
| .....                    | .....                    | .....     | .....    |
| <input type="checkbox"/> | <input type="checkbox"/> | Account 4 | Currency |
| .....                    | .....                    | .....     | .....    |

**Authorised user 2**

Name as per NRIC

NRIC/Passport number

Mobile number

Office number

**This service request is for**

New application  
▶ Complete **A**

Service update

Provide your phone code

\_\_\_\_\_

▶ Select one or more

Service package update ▶ Complete **A**

Account update ▶ Complete **B**

PIN reissuance

Service termination

OR

**A Choose your service package** ▶ All accounts will be linked by default for new application

Service package 1  
▶ Enquiry only

Service package 2  
▶ Services available are

- Enquiry
- Own account fund transfer
- Statement request

- Stop cheque request
- Cheque book request
- FPX direct debit (own transfer)  
▶ Cash Management Services Terms & Conditions applies

OR

**B Request for account update**

Add Delete

| Add                      | Delete                   | Account            | Currency          |
|--------------------------|--------------------------|--------------------|-------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | Account 1<br>_____ | Currency<br>_____ |
| <input type="checkbox"/> | <input type="checkbox"/> | Account 2<br>_____ | Currency<br>_____ |
| <input type="checkbox"/> | <input type="checkbox"/> | Account 3<br>_____ | Currency<br>_____ |
| <input type="checkbox"/> | <input type="checkbox"/> | Account 4<br>_____ | Currency<br>_____ |

### 3 Agreement

► To be signed by person(s) authorised to apply for banking services.

Note: If you are submitting this application together with the Business Account Application Form, tick “√” on page 4 and you need NOT sign this page.

#### Customer consent & declaration

I / We have voluntarily provided my / our personal data to the Banks and consent to the Banks processing my / our personal data to evaluate my / our application for the Account(s) and Service(s). If I / we do not provide any data required in this application, the Banks may not be able to proceed further on my / our application for the Account(s) and Service(s). I / We have read the Banks' Privacy Policy and confirm that I / we have been notified of the following matters via the Privacy Policy (i) the Banks may collect my/our personal data directly from me / us or from third party sources; (ii) purpose for which my / our personal data is collected; (iii) my / our right to access my / our personal data and correct it; (iv) the class of third parties to whom the Banks may disclose my / our personal data; (v) the choices and means for limiting the processing of my / our personal data; (vi) whether the personal data requested is obligatory or voluntary, and if obligatory, the consequences for not providing such data; (vii) to update my / our personal data as soon as there are changes; and (viii) the Banks' contact details if I / we wish to make inquiries or give feedback;

I / We irrevocably grant consent to the relevant credit reporting agency(ies) (as defined under the Credit Reporting Agencies Act, 2010) (“CRAs”) with whom the Banks conduct credit checks to disclose my / our credit report / information to the Banks for the purpose of applying for the Account(s) and Service(s) and for the Banks' risk management and review. The Banks are hereby authorised but is under no obligation to convey my / our consent and the purpose of such disclosure to the relevant credit reporting agency(ies);

I / we have provided data of other individuals such as my / our directors, shareholders, relevant managers, partners, office bearers, officers, Authorised Person(s), Authorised Signatory(ies) and Authorised Users for this application. I / we confirm that I / we have obtained consent from them (i) to disclose their personal data to the Banks; (ii) for the Banks' verification of their personal data with credit agencies and have obtained their consent for the relevant CRAs to disclose their credit report/information to the Banks for the purpose of applying for the Account(s) and Service(s) and for the Banks' risk management and review; (iii) for the Banks to disclose their personal data to classes of third parties described in the Banks' Privacy Policy. I / We have also informed them to read the Banks' Privacy Policy posted on the Banks' website and available at the Banks' branches on request; and

If my / our application is successful, the Banks may process my / our personal data and the data of my / our directors, shareholders, relevant managers, partners, office bearers, officers, Authorised Person(s), Authorised Signatory (ies) and Authorised Users as required for the bank-customer relationship. If my / our application is unsuccessful, the Banks may in addition to retention of my / our data and the data of my / our directors, shareholders, relevant managers, partners, office bearers, officers, Authorised Person(s), Authorised Signatory (ies) and Authorised Users for handling enquiries, audit or legal proceedings, may also retain and process my / our personal data to introduce products or services sold or distributed by the Banks. I / we are fully aware that I / we may at anytime instruct the Banks to stop sending me/us marketing materials.

#### To OCBC BANK(MALAYSIA) BERHAD and OCBC AL-AMIN BANK BERHAD (“Bank”)

Tick only one box, whichever is applicable:-

As the Bank customer, I / we allow my / our name(s) and contact details (excluding my / our account information) to be disclosed within the OCBC Group to offer OCBC Group and third party products / services distributed by OCBC Group.

As a customer of the Bank, I / we do not allow my / our name(s) and contact details to be disclosed within the OCBC Group to offer OCBC Group and third party products / services not distributed by the Bank.

I / We apply to open the Account(s) and to subscribe for the Services set out in this application form and agree that the Bank may reject the application or any one of them without assigning any reason. I / We confirm that the information given in support of this application is true and accurate. I / We irrevocably consent and authorise the Bank to conduct credit checks and verify information given by me / us to the Bank whether in this application or otherwise, with any parties (including, without limitation, with any credit bureaus or any other organisations or corporations set up for the purpose of collecting and providing credit or other information, whether or not such bureaus, organisations or corporations were / was established or approved by any governmental or regulatory authorities or bodies (collectively, “credit bureaus”) relating to me / us. I / We irrevocable consent and authorise the Bank to disclose the information to any parties, government or regulatory bodies or authorities, or any credit bureaus, related companies of the Bank by virtue of Section 6 of the Company Act 1965 or any associate companies of the Bank (collectively, “OCBC Group”), party(ies) providing goods and / or services to any customers or members of the OCBC Group, agents and their respective successors-in-title at any time and without notice or liability to such extent and for such purposes as the Bank may in its sole discretion deem necessary or expedient.

The person(s) whose information appear in the Authorised User sections above and / or in other letter(s) of instruction is / are authorised to perform and effect the above services opted by me / us at any time and from time to time for and on my / our behalf in relation to the abovementioned account(s). I / We confirm that the abovementioned Authorised User(s) has / have sufficient authority and effect all transactions of such services for and on our behalf and all such transactions shall be binding and conclusive on me / us.

I/We agree to abide and be bound by the terms and conditions governing the Account(s) and the Services and Cash Management Services including any amendments, supplements and additions thereto made from time to time by the Bank, which terms and conditions are available at all the Bank branches and at [www.ocbc.com.my](http://www.ocbc.com.my). The Bank shall be entitled to rely upon and act on the instructions of the Authorised Signatory(ies), the Authorised Person(s) and the Authorised User(s) until the Bank has actual notice of any changes in such authorisation and has a reasonable time to implement such changes.

Signature

Authorised Person  
Name as per NRIC

Date ► DD/MM/YY

Signature

Authorised Person  
Name as per NRIC

Date ► DD/MM/YY

Signature

Authorised Person  
Name as per NRIC

Date ► DD/MM/YY

Complete and return this form to your nearest OCBC branch. Your request will be completed within the SAME day

For bank's use

|                    |                   |                              |
|--------------------|-------------------|------------------------------|
| Attended by / date | Checked by / date | Signature verified by / date |
| CIF no.            | PIN mailer no.    | Remarks ► Optional           |